

Remote Work

- Remote Work Best Practices
 - Type of arrangements
 - Creating success for a Home Office
 - Security
 - Tips & Challenges

Independentagent.com/ACTRemoteWorkBPs

- Remote Work Agreement
 - Expectations, Performance, Computer/Security, Monitoring

Independentagent.com/ACTRemoteWorkAgreement



Texting / eDelivery / ADA



Issue:

Staying out of E&O territory

ACTIONS:

- Agency-Customer Texting Agreement (*Required by FCC*)
[Independentagent.com/legal-advocacy/FAQs](https://independentagent.com/legal-advocacy/FAQs) *
- Agency-Customer eDelivery Agreement (*Docs, portal, eSignature*)
[Independentagent.com/legal-advocacy/FAQs](https://independentagent.com/legal-advocacy/FAQs) *

*** Requires Big 'I' ID/password**

